GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:5586
ANSWERED ON:02.05.2002
DIFFICULTIES IN BOOKING OF TICKETS AT BHUSAWAL
Y.G. MAHAJAN

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government are aware that railway passengers and other persons are facing difficulties in ticket booking at Bhusawal railway station due to rampant corruption and dismal performance of railway staff;

(b) if so, the details thereof and the reasons therefor;

(c) the action taken by the Government against corrupt railway employees; and

(d) if so, the action so far taken in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY O RAILWAYS (SHRI O. RAJAGOPAL)

(a) to (d): No, Sir. No case of rampant corruption and dismal performance has come to notice in ticket booking at Bhusawal Railway Station. However, some irregularities were detected during the regular checks conducted by Commercial & Vigilance Departments and Railway Protection Force. During 2000, 2001 and 2002 (up to March) 111 checks were conducted in Booking and Reservation offices of Bhusawal Station in which thirteen staff were taken up under departmental disciplinary action. Besides, three railway employees were arrested and two touts were prosecuted by RPF. Recently, all the obsolete Printers in Booking office have also been replaced to improve efficiency of Booking offices at Bhusawal.